

CARER CONNECT

Partners in care

Information for carers

Carer Connect is a web and mobile friendly app being developed to provide carers with improved access to information and support.



The first stage of **Carer Connect** will allow foster and kinship carers to:

- view their personal and household information on record
- view information and documentation for children in their care (primary placements)
- upload pictures of their home and family that can be shown to children when transitioning to a new placement
- make and view contributions to the life story for children in their care using a digital storyline called kicbox. (To find out more about kicbox, visit www.qld.gov.au/youth/family-social-support/kicbox.)

Trialling Carer Connect

The app is to be trialled with a selection of carers and child safety staff in the Far North Queensland region from March to June 2018.

The department will work closely with foster and kinship carer agencies to identify a selection of carers to trial the app and provide feedback on its use.

The trial's purpose is to make sure Carer Connect provides the information and features that will be most valuable to our carer community. We want the app to be the best it can be before it is made available to all carers across the state.

Key features of Carer Connect

Children in my care: carers can view the list of children that have been placed in their primary care. Information includes the child's name, date of birth, their Child Safety Service Centre and kicbox status.

My documents: carers can view documents related to them and the children in their care.

My profile: carers can view their personal details and information on record.

Child profile: carers can view relevant information on children in their care, such as birth, culture, health and education, and any related alerts.

Our home: carers can upload pictures and information about their home and family that can be used to assist children and young people to transition to their home.

kicbox storyline: carers can post content, and view their posts, in a digital life story — kicbox — for children and young people in their care.

Support: carers can view a list of contacts and support resources.

What happens after the trial?

Feedback from trial participants will inform the development of the Carer Connect app to be used by foster and kinship carers across the state. It will also help to show additional features the app may need in the future.

The next stage of Carer Connect will look at providing access to information for other members of a child's safety and support network, such as foster and kinship care agencies.

Any questions?

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